

# VIDHI PUROHIT

## Travel Consultant

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### PROFESSIONAL SUMMARY

Enthusiastic Travel Consultant known for creating unforgettable travel experiences for clients. Skilled in tailoring bespoke itineraries, managing complex bookings, and providing good customer service. Increased client satisfaction and repeat business through attention to detail and personal touch. Offering strong customer service skills and knack for problem-solving. Knowledgeable about travel booking systems and itinerary planning, with focus on clear communication and attention to detail.

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### WORK EXPERIENCE

TRAVEL CONSULTANT

#### Travel Hub UK

MARCH 2024- JUNE 2024

- Enhanced client satisfaction with precise travel advice, boosting loyalty and repeat business.
  - Managed 30+ daily calls, optimizing booking systems for seamless client experiences.
  - Utilized Galileo software to secure best air travel deals, ensuring client satisfaction.
  - Confirmed client deposits before bookings, maintaining efficient transaction processes.
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### EDUCATION

#### BRight Day school

Completion of high school in science field

#### BIT

Language of C and C++

### CERTIFICATIONS

- Certificate of Successfully Completion Introductory course of Cyber Security and Networking from Great Learning.
- Experience Letter from Travel Hub UK.

### SKILLS

- Communication
- Resourcefulness
- Negotiation skills
- Galileo
- Multilingual
- Calm under pressure